

Grievance Procedures

Americans with Disabilities Act Grievance Procedure

Complaints concerning discrimination on the basis of disability by the Town of Bolton may be sent to Donald Lowe, Town Administrator/ADA Coordinator. Donald Lowe will contact the complainant within 15 calendar days after receipt of the complaint to discuss the complaint and will respond in writing within 15 days of the discussion.

Donald Lowe
Town Administrator/ADA Coordinator
663 Main Street
Bolton, MA 01740
978-779-3300
townadministrator@townofbolton.com